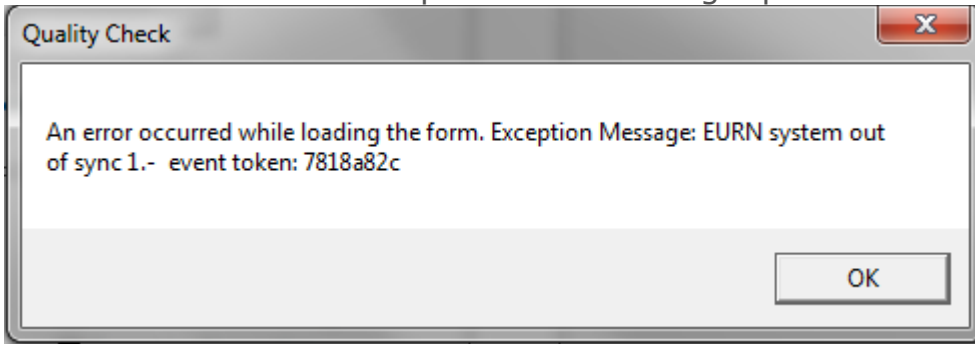


This error may come up during data entry if the business tier is out of sync with the EURN Generator process or message queues are full.



### Resolving EURN System out of sync error when many users are experiencing the error:

- Restart the business tier service by following the instructions [here](#).
- Clear the message queue by following the instructions [here](#).
- Check that there is plenty of space on the hard drive of the server where the CAREWare database instance is installed by following the instructions [here](#).
- Verify the EURN Generator process is running by following the instructions [here](#).

### Resolving URN System out of Sync 1 error when the error occurs when adding specific client records.

- Update the client's eURN by following the instructions [here](#).