To search for clients in CAREWare, follow these instructions:

1. Click Find Client.

O Customize
Provider Summary
Add Client
Find Client
Reports
Rapid Entry
My Settings
System Information
System Messages
Administrative Options
External Links
Switch Providers
Log Off

2. Enter at least one search term.

Search Results					
Client Search Close					
Find Client					
Last Name:					
First Name:					
Preferred Name:					
DOB:					
ClientID:					
URNorEURN:					
Encrypted UCI:					
Active Only: 🗹					

3. Click Client Search.

Find Client > Search Results						
View Details	Custom Forms Back Print or Export					
Search Results						
Search:						
Last Name	First Name	Client ID	URN			
test	test		TSTS1119914B			
Testrunning	Anne		ANTS0905901U			
Tester	Carlo		CRTS1223872U			
Tuna	James	423	JMTN0220621U			
Tuna	James		JMTN0220621U			

- 4. Click a client.
- 5. Click View Details.

At this point the client's record has been opened. If *Custom Forms* is clicked instead of *View Details*, the client's record is opened at the *Custom Forms* window.

Find Client searches are limited to *Active Clients* by default. That setting can be adjusted in the *Common Storage Settings* by following these instructions:

- 1. Log into Central Administration.
- 2. Click Administrative Options.
- 3. Click Server Management.
- 4. Click Common Storage Values.
- 5. Type *Active* in the search field.
- 6. Click ActiveClientsOnlyDefaultValue.
- 7. Click View.

Administrative Options > Server Management > Common Storage Values					
View Back Print or Export					
Common Storage Values					
Search: active					
Variable Name	Value	Can Update			
ActiveClientsOnlyDefaultValue	1	EDITABLE IN LIST			
UseHUDValsForHousing	0	Requires restart			

- 8. Click Edit.
- 9. Change the Value(StringValue) to 0.
- 10. Click Save.

At this point, Active Only is unchecked when users click Find Client.

Find Client				
Client Search C	lose			
Find Client				
Last Name:				
First Name:				
Preferred Name:				
DOB:				
ClientID:				
URNorEURN:				
Encrypted UCI:				
Active Only:				

Note: Active clients are clients that lack a case closed date. When client records have an enrollment status other than active, they still need to have a case closed date for them to be excluded from Find Client results if Active Only is checked.

The search criteria for *Find Client* can include custom fields by following these instructions:

- 1. Click Administrative Options.
- 2. Click Custom Features.
- 3. Click Custom Fields.
- 4. Click *Demographics Tab Custom Field*, one of the Custom Tabs, or Central Custom Tab.
- 5. Click an active custom field to highlight it.
- 6. Click Toggle Search.

Administrative Options > Custom Feature Setup > Custom Fields > Custom Tab 1 Setup > Kevin's Clinic									
Activate Deact	tivate Move Up Move	e Down <mark>Toggle Se</mark>	earch Togg	le Rapid Entry Copy Back Print o	or Export				
Kevin's Clinic									
Search:									
Active	Name	Control Type	Search By	Description	Show (
Yes	Eligibility Documents	Attachment		more storage					
Yes	testmemo	Memo		testing the size of a custom memo field					
Yes	hyperlink	Hyperlink		testing hyperlink showing as a check box					
Yes	MD EVS Site	Hyperlink		MD EVS website					
Yes	Alias\A	TextBox		Also known as					
Yes	Service plan updated	DatePicker		Service plan updated					
Yes	Client Documentation	Attachment		Attachments					
Yes	Trying to attach	Attachment		attach					
Yes	Dietary Needs	ComboBox		Dietary Needs					
Yes	Dentist	ComboBox		Dentist who provided services					
Yes	Laundry List	Memo		Default					

Now that custom field is included as an option for searching for clients in Find Client.

