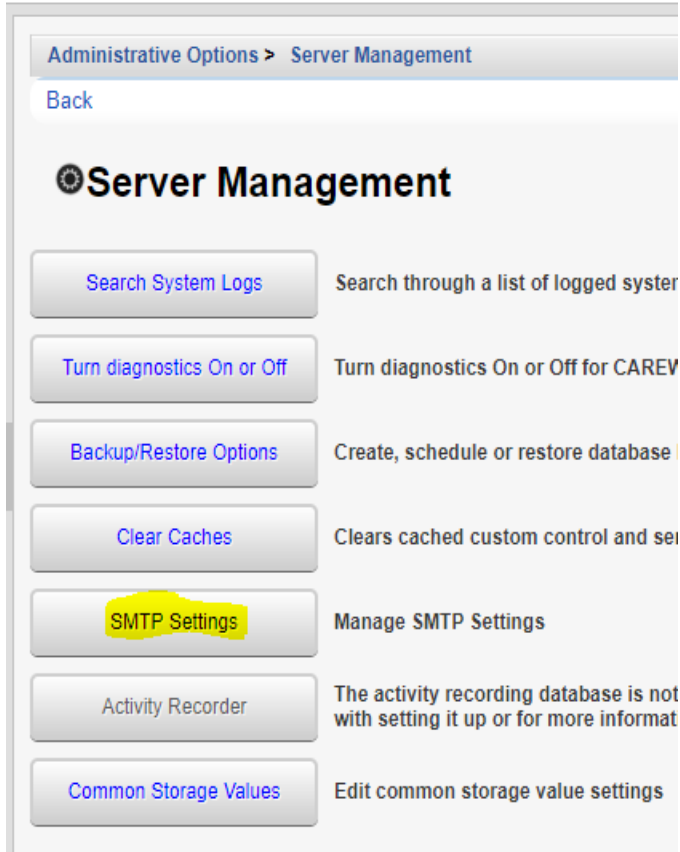


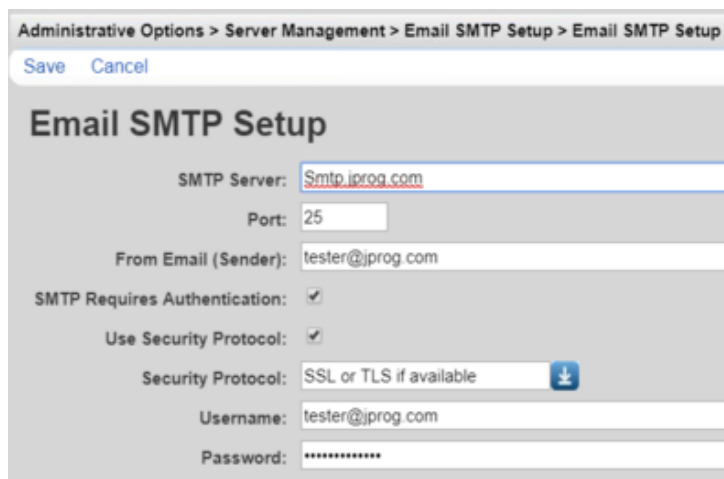
The Password Reset Manager allows users to reset their own passwords.

To set up the Password Reset Manager, follow these instructions:

1. Log into Central Administration.
2. Click *Administrative Options*.
3. Click *Server Manager*.



4. Click *SMTP Settings*.
5. Click *Edit*.



6. Complete the SMTP settings.
7. Click Save.

**SMTP Server** – SMTP for the email server used for the Password Reset Manager.

**Port** – The default port is 25 and can be changed here as needed.

**From Email (Sender)** – Routing email address used to email users the reset code.

**SMTP Requires Authentication** – Check if there will be a username and password to authenticate the email.

**Use Security Protocol** – Check if a security certificate will be used to encrypt the email.

**Security Protocol** – The type of encryption method used for the email.

**Username** – Username for the authenticating account.

**Password** – Password for the authenticating account

In order for users to receive an email, the user must have an email address saved in their account.

Administrative Options > Provider User Manager > Manage Users > CWTEMP > User Info > Edit

Save Cancel

### Edit

Username/Login ID: CWTEMP

First Name: CW

Last Name: TEMP

Phone: NA

Email: cwhelp@jprog.com

Title:

To activate the Password Reset Manager:

1. Click *Administrative Options*.
2. Click *Advanced Security Options*.
3. Click *Email Password Reset Settings*.
4. Click *Edit*.
5. Check *Enable Email Password Reset*.

Administrative Options > Advanced Security Options > Email Password Reset

Edit Back

### Email Password Reset

Enable Email Password Reset: