

Welcome!

CAREWare Quick Starts will walk you through the basics of setting up, managing and using basic CAREWare functions. They're not a replacement for the CAREWare User Manual, which is where you'll need to go to learn about more advanced functions. This material is for non-technical users who just need to get information in and out of CAREWare with no worries.

About This Guide #5: Customizing Clinical Data

Guides in this series:

1. *Downloading and installing CAREWare*
2. *Creating contracts and services*
3. *Entering Clients and their Service and Clinical Data*
4. *Customizing tabs and fields*
5. *Customizing clinical data*
6. *Working with CAREWare's prebuilt reports (including the Ryan White Program Data Report)*
7. *Creating basic custom reports*
8. *Creating more advanced reports*
9. *User and System Administration*

First Things First

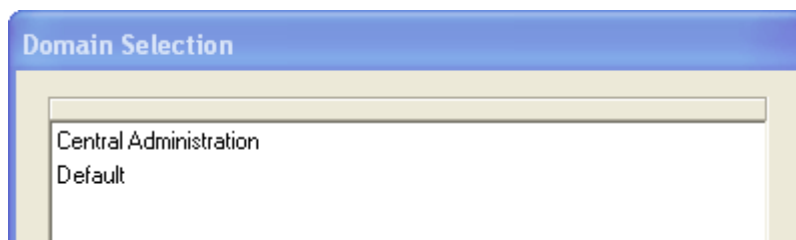
What do I need to get started?

- You must have the appropriate user privileges to access and change clinical settings.
- You should have at least one client entered in the system so you can see how your customized clinical data will look.

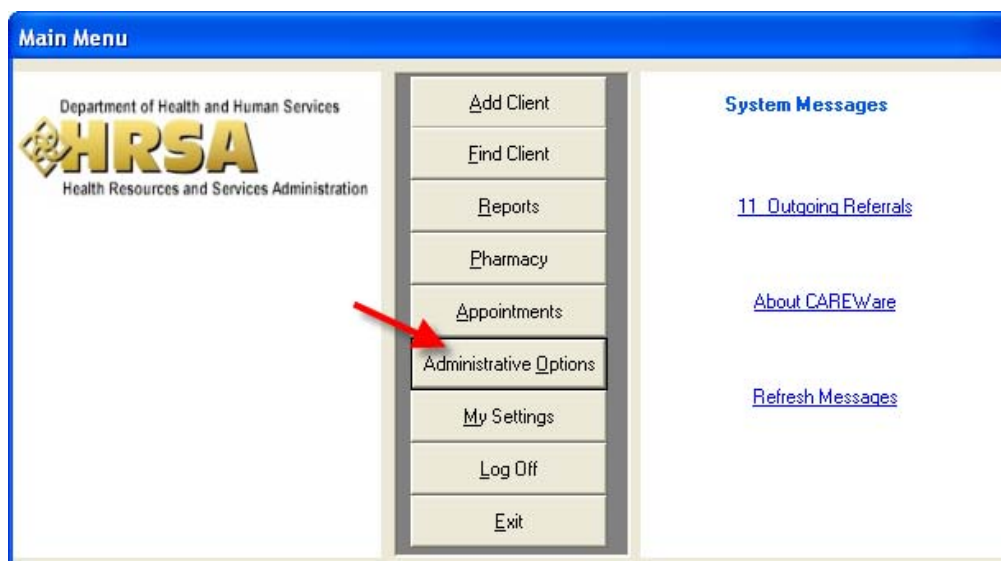
Customizing Clinical Data

CAREWare comes prepackaged with the most common HIV-related tests and medications. You can add or change these with certain exceptions, such as tests whose value ranges have been preset by HRSA. We'll get into these exceptions below.

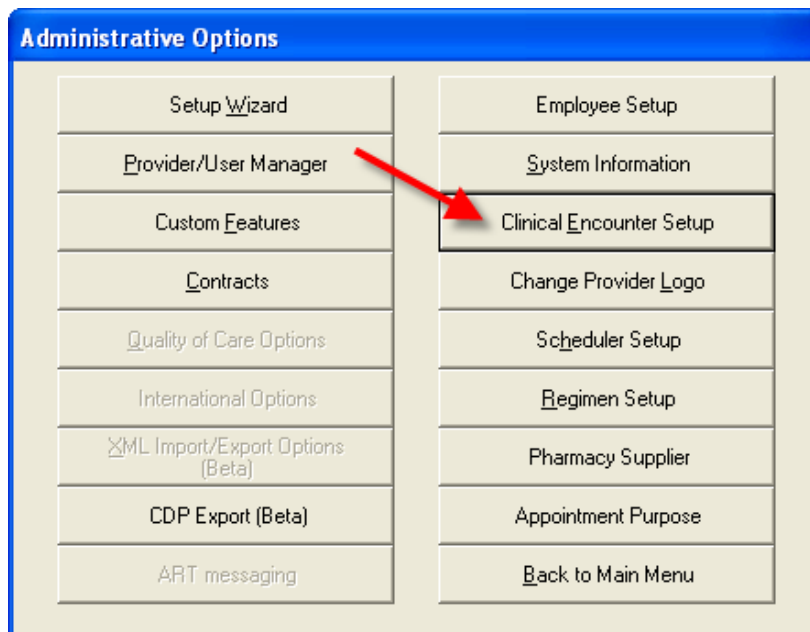
1. Log into CAREWare. If you have administrative privileges and are asked to choose between Central Administration and Provider ("Default" until you change the name), log in as a Provider.



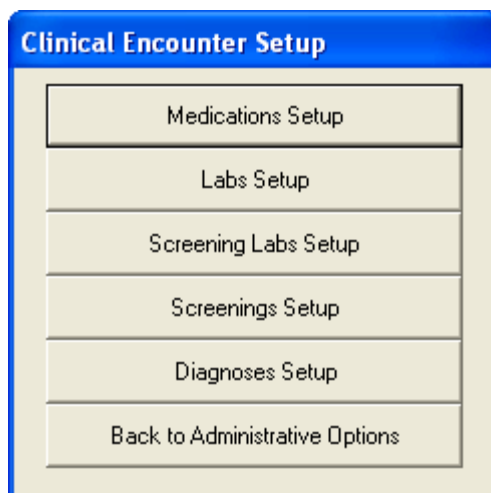
2. Select **Administrative Options** from the main menu.



3. Select **Clinical Encounter Setup** from the Admin Options menu.



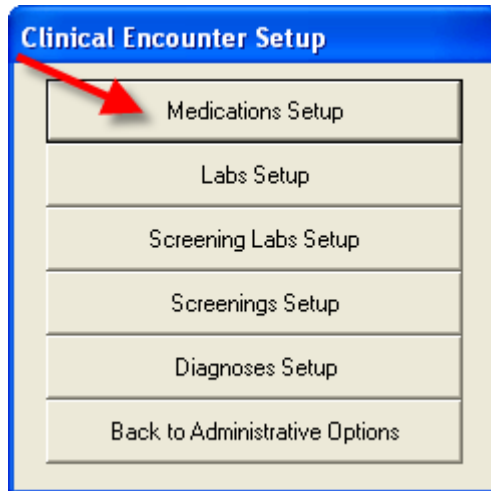
4. Select the appropriate clinical information setup.



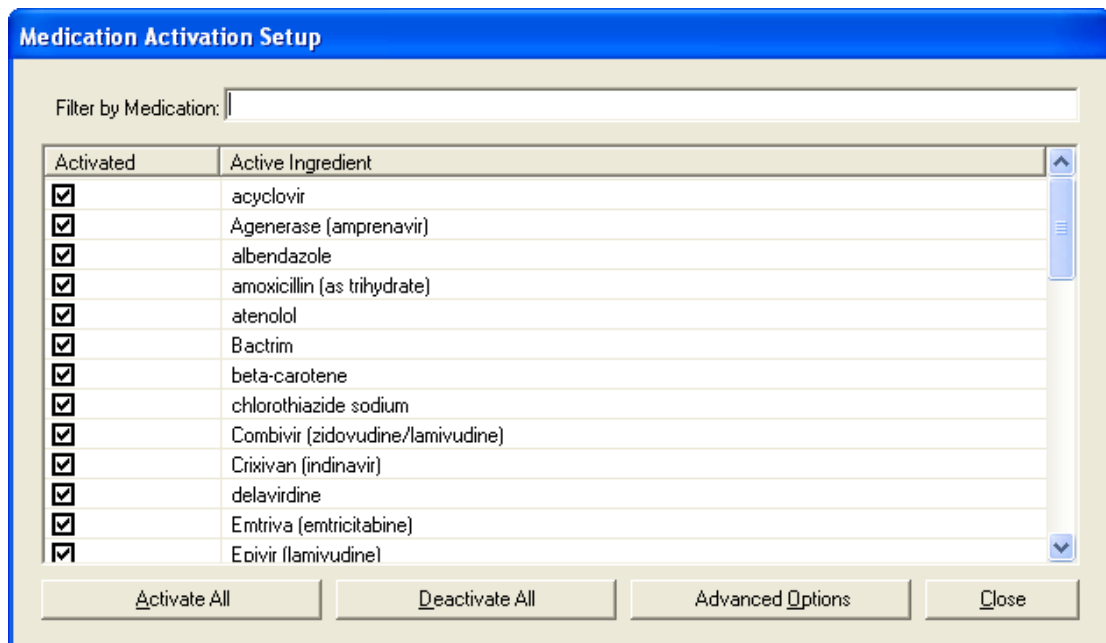
Medications Setup

Adding a medication to the active list

1. From the **Clinical Encounter Setup** menu, select **Medications Setup**.



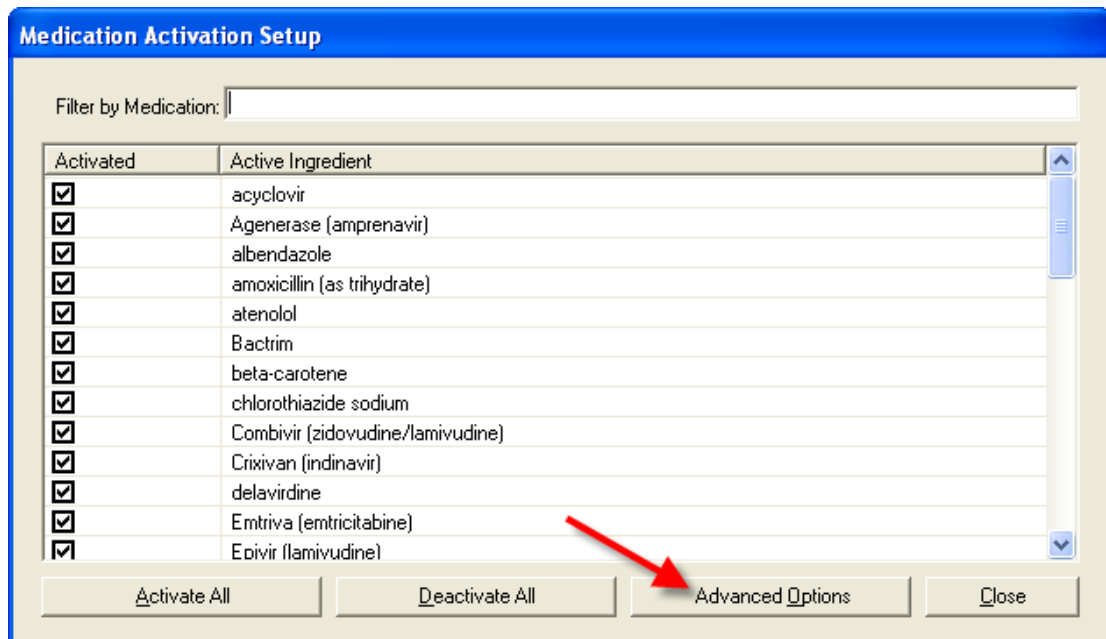
2. The **Medications Setup** window will open.



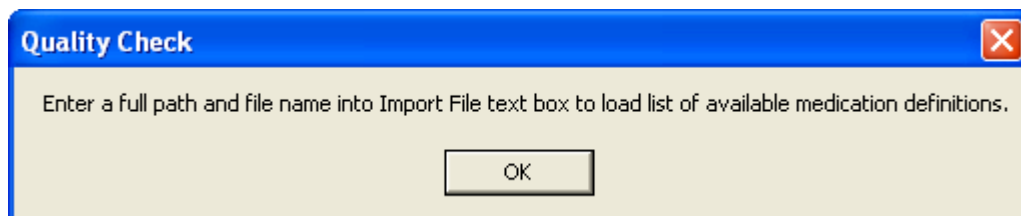
From this window, you may **activate** or **deactivate** any medication. By doing this, you are modifying the list of meds available for data entry. You may wish to deactivate a medication that has been recalled or which you are no longer prescribing so that it can't be accidentally entered into a client's record.

Deactivating a medication does not remove the medication from the database, or from the records of clients who have received it. It only alters whether or not the med is available to the data entry person.

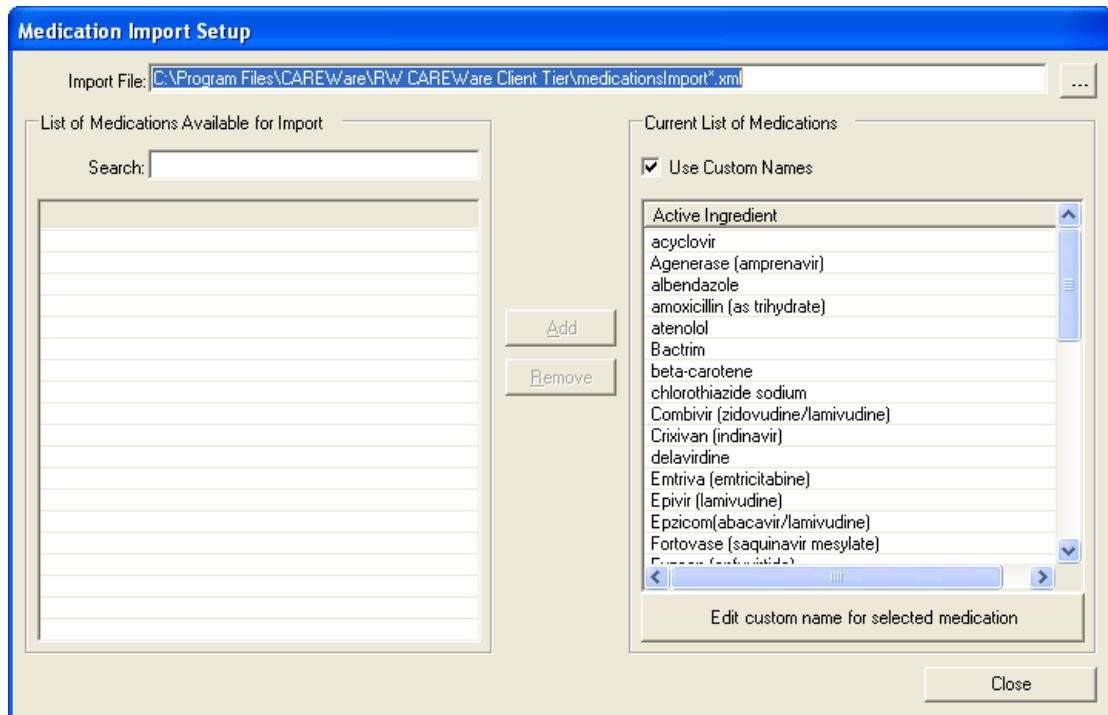
- Use the check box next to the ingredient name to activate or deactivate it. You can also use the **Activate All** or **Deactivate All** buttons.
3. To add a medication, click the **Advanced Options** button.




4. You'll see a prompt related to the HRSA-created file that contains all available medication definitions.

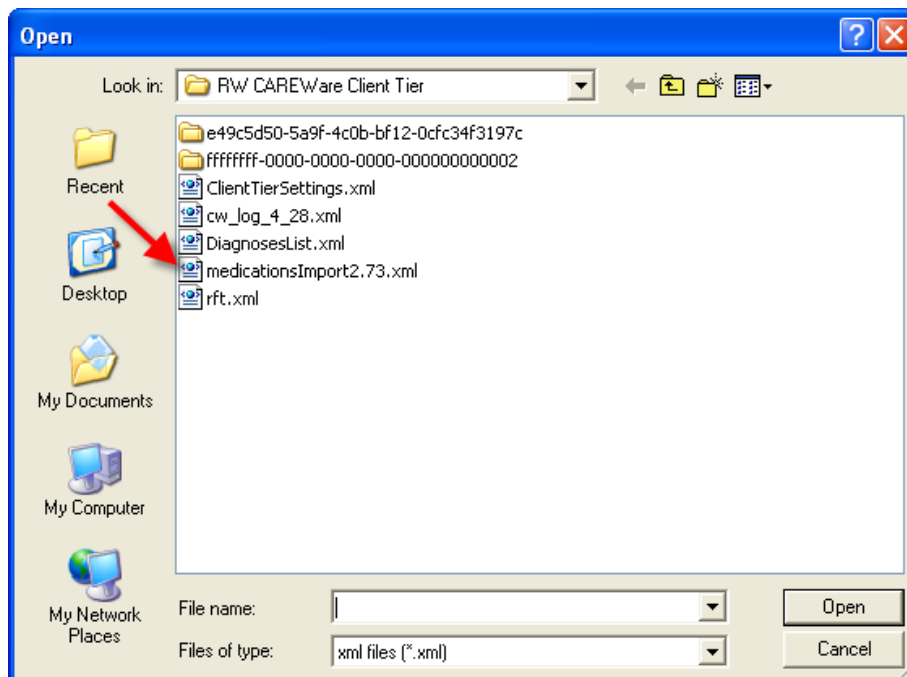


Click **OK** to continue.

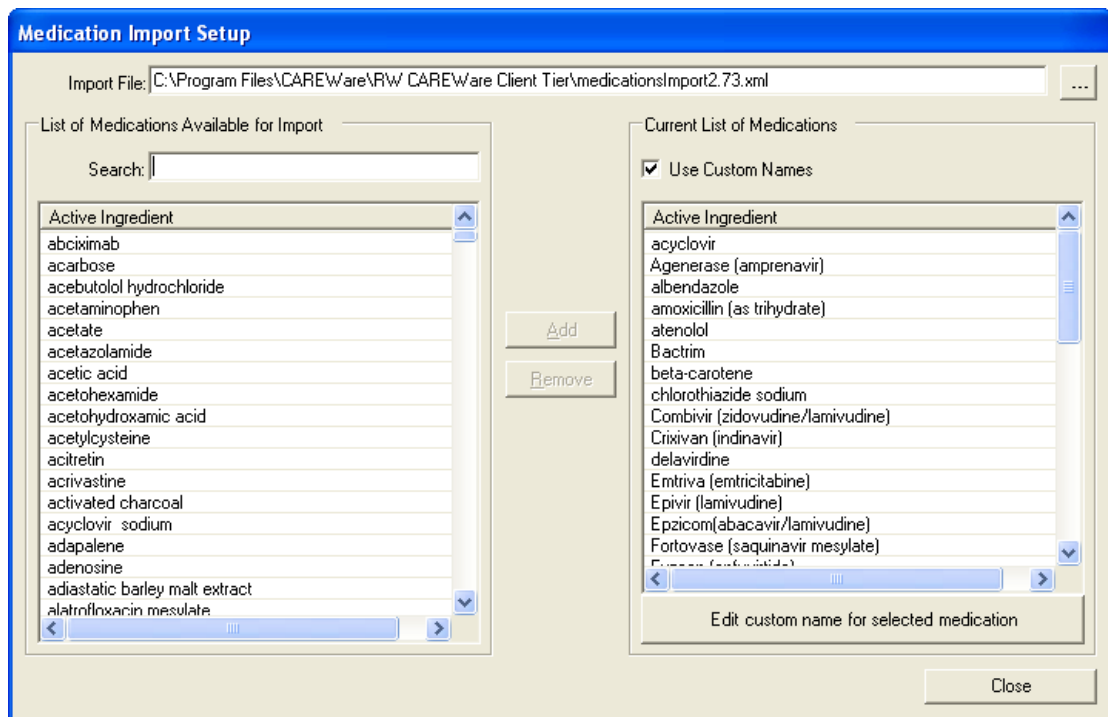


The **Import File** is the HRSA-generated list of all available medication definitions. It is updated whenever the FDA approves a new HIV medication for use. You can download the most recent file from <http://hab.hrsa.gov/careware>.

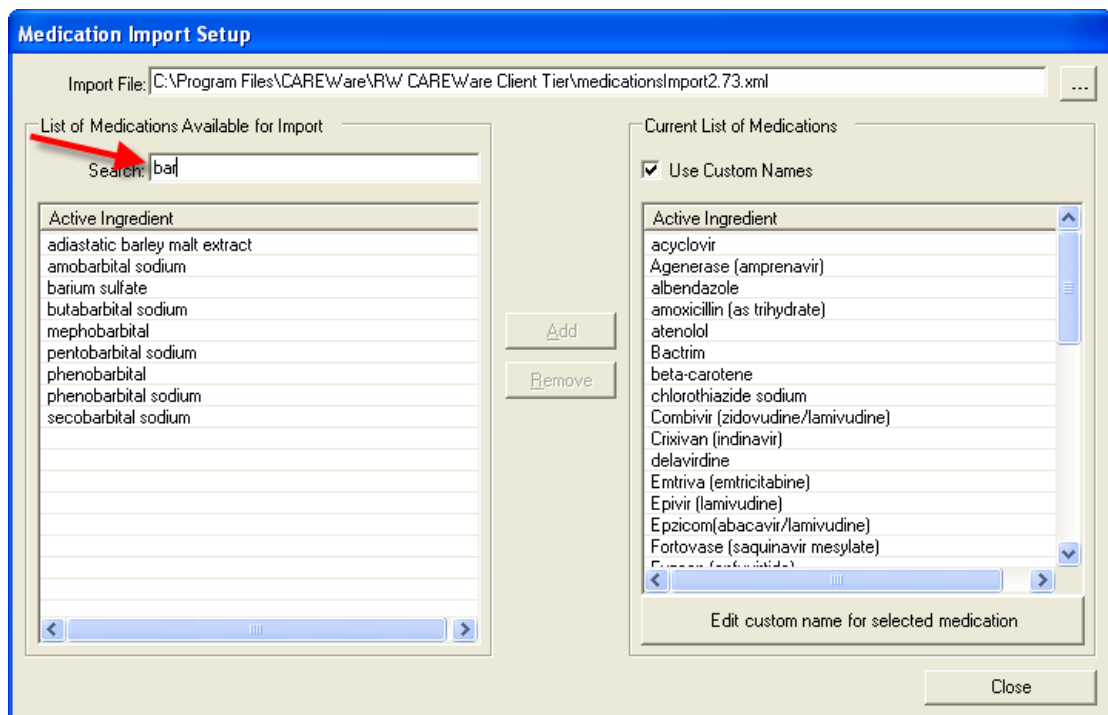
- Use the  button next to the file name to find the most recent edition of the file. It will have a name like “medicationsImport2.73.xml.” (The number will change as the file is updated.)



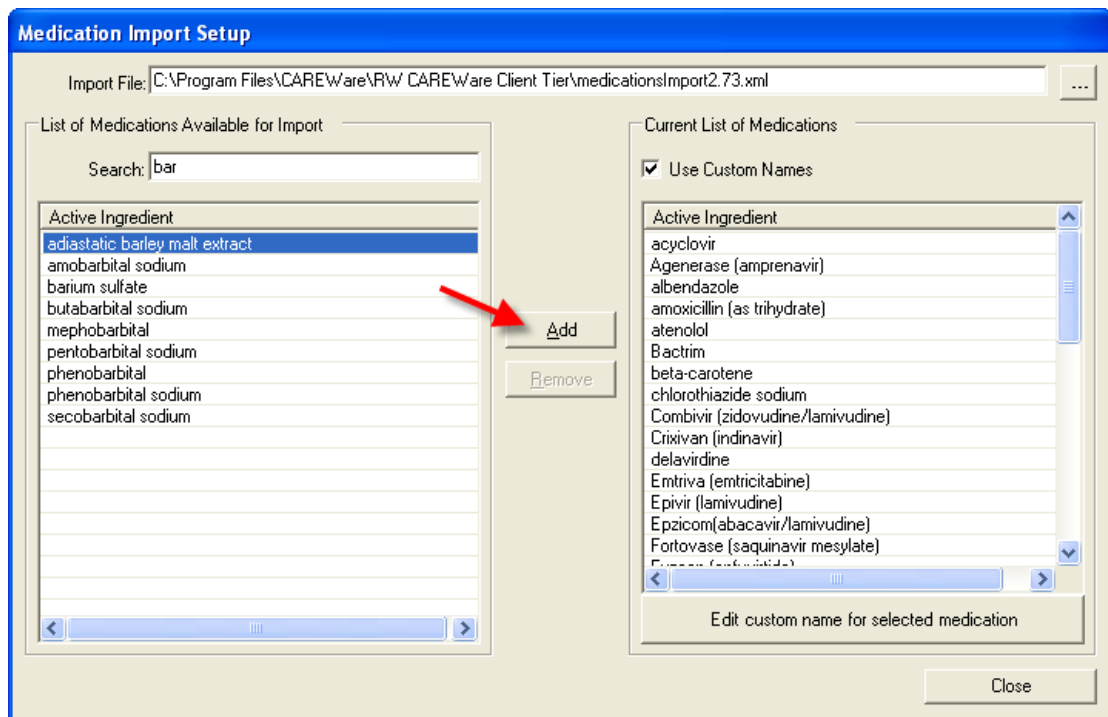
6. Select the file name and click **Open**.



7. The left hand side of the screen will populate with all available meds by their active ingredient. Use the **Search** box to narrow down the field by typing a few letters of the ingredient's name.



8. Click to highlight the ingredient and click **Add**.



The ingredient will appear on the current list of medications.

Using custom medication names

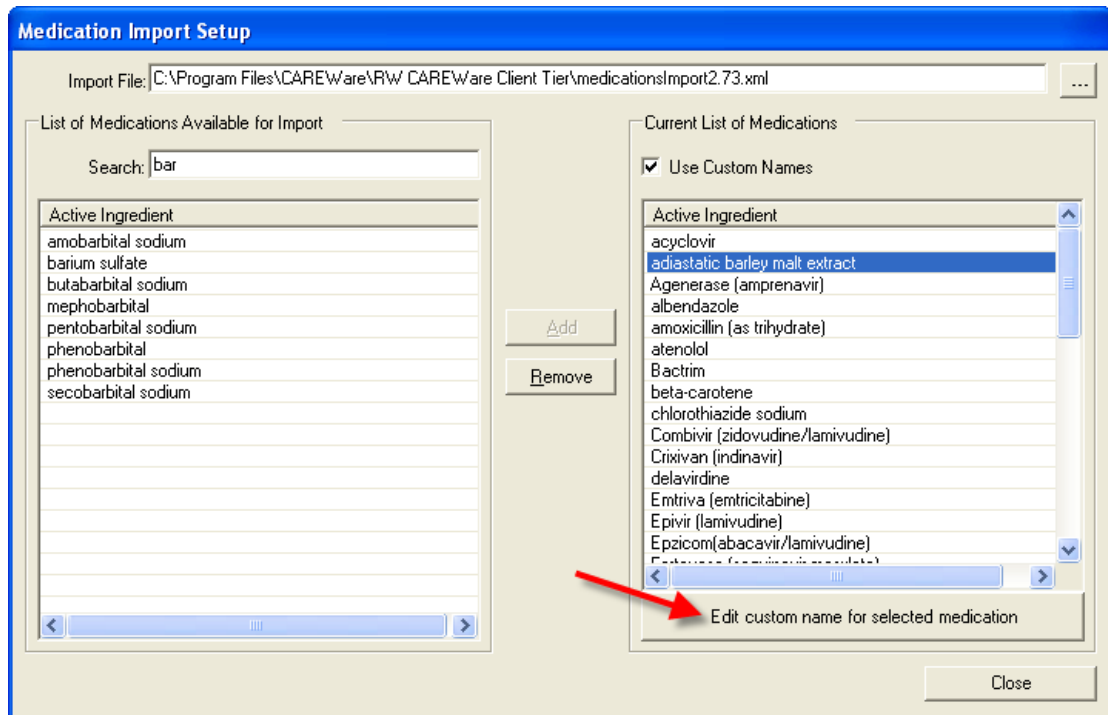
Custom medication names have two uses:

- To make data entry easier by using brand or other custom names (i.e. Fortovase instead of saquinavir mesylate).
- To allow you to “create” or add a medication not in the HRSA database. This becomes a necessity when manufacturers release combination therapies. Rather than entering the three ingredients separately in the client’s record, you can take a medication from the database that will never be used (in our examples below, we’ll use “adiastatic barley malt extract”) and give it the brand name of the combination therapy.

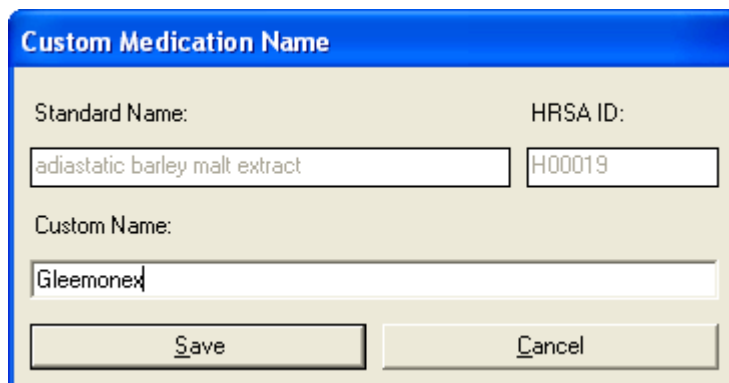
IMPORTANT: Do NOT add antiretroviral medications to the database on your own. These will be added by HRSA when the drug is approved by the FDA. A new medication database will be posted on our website for download.

You must have the **Use Custom Names** check box selected to see the custom names vs. the ingredient names.

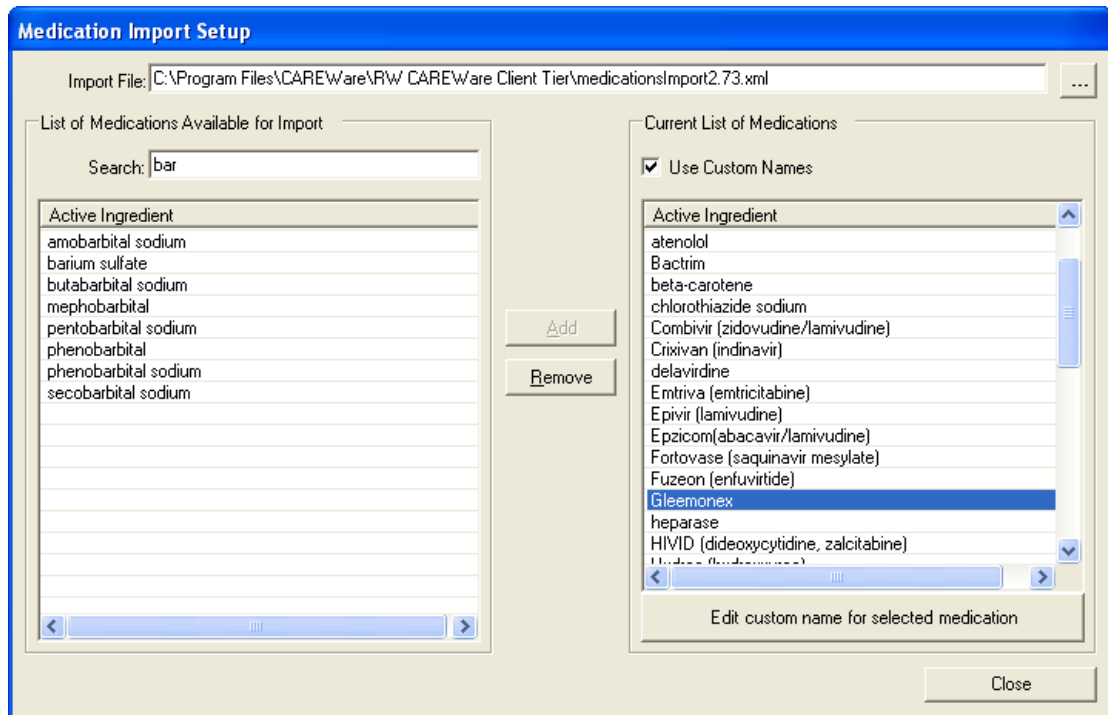
1. Use the steps above to add “adiastatic barley malt extract” to the active ingredient list.
2. Click to highlight this ingredient in the active ingredients window pane and click **Edit custom name for selected medication**.



3. You'll be prompted to enter the custom name. Enter it and click **Save**.



4. The medication will appear on the list and will be available for data entry.



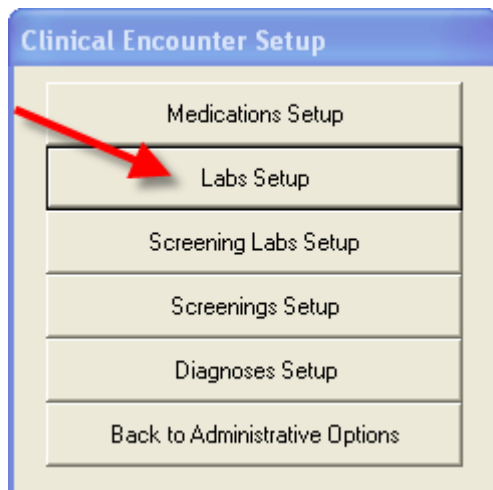
Creating or Altering Tests and Values

Clinical tests are divided in CAREWare into three categories.

- **Labs** are tests that return numeric values (to measure levels of CD4 cells, cholesterol, etc.).
- **Screening Labs** are tests that come back positive or negative, and may or may not use a titer to determine the level of antibodies in the system.
- **Screenings** are tests that are generally performed annually (TB, pap smear) to screen for certain conditions. A hepatitis C test, therefore, is a screening lab, whereas a viral load or total cholesterol level is a lab.

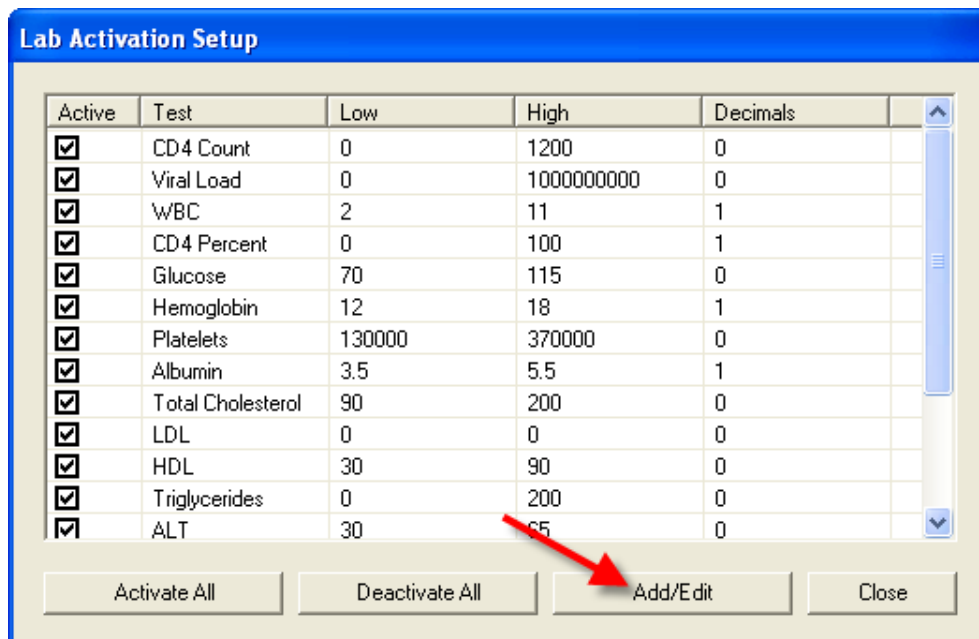
Modifying Labs

1. From the **Administrative Options** button, click the **Clinical Encounter Setup** button and then click **Labs Setup**.



Labs can be activated or deactivated using the check box next to each lab. You can also Activate All or Deactivate All. **Deactivating a lab does not remove the lab from the database, or from the records of clients who have received it.** It only alters whether or not the lab is available to the data entry person.

2. Click **Add/Edit** to make changes to the lab list.



- Let's review the options on this menu:

The screenshot shows the 'Lab Test Setup' dialog box. At the top, there is an 'Add/Edit' section with fields for 'Test Name' (CD4 Count), 'Units (mm/s)' ([cells/mm³]), 'Low Value' (0), 'High Value' (1200), and 'Decimal Places' (0). Below this is a table of tests with columns for Test, Low, High, Decimals, Measurement..., and Editable*. The 'CD4 Count' row is highlighted. At the bottom, there are buttons for 'Add', 'Edit', 'Delete', and 'Close'. A note at the bottom states: '*Low and high value can be edited for any lab.'

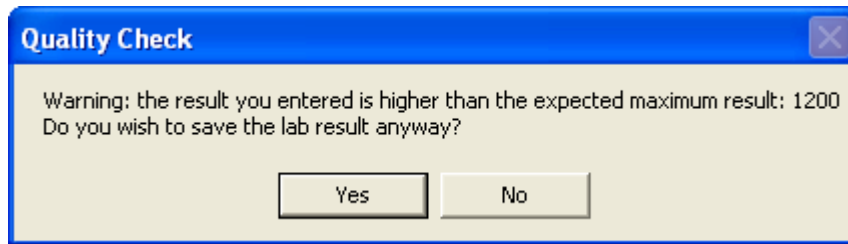
Test	Low	High	Decimals	Measurement...	Editable*
CD4 Count	0	1200	0	(cells/mm ³)	No
Viral Load	0	1000000000	0	(Copies/mL)	No
WBC	2	11	1	(x 10 ³ /mm ³)	No
CD4 Percent	0	100	1		No
Glucose	70	115	0	(mg/dL)	No
Hemoglobin	12	18	1	(g/dL)	No
Platelets	130000	370000	0	(cells/mm ³)	No
Albumin	3.5	5.5	1	(g/dL)	No
Total Cholest...	90	200	0	(mg/dL)	No
LDL	0	0	0	(mg/dL)	No
HDL	30	90	0	(mg/dL)	No
Triglycerides	0	200	0	(mg/dL)	No
ALT	30	65	0	(IU/L)	No
AST	7	40	0	(IU/L)	No

CAREWare comes with certain HIV-related tests preconfigured. These tests are not “editable.” i.e., you can’t change the test name or units. **CD4 Count** is one of these. You can change the high and low ranges for these tests, which you may wish to do to prevent quality control warnings from popping up regularly.

- As an example, select **CD4 Count** and click **Edit**.

This screenshot shows the 'Lab Test Setup' dialog box with the 'CD4 Count' test selected for editing. The 'Add/Edit' section is now labeled 'Add/Edit' and the 'Test Name' and 'Units (mm/s)' fields are disabled. The 'Low Value' (0) and 'High Value' (1200) fields are now active and highlighted. The 'Decimal Places' field (0) is also active. The buttons at the bottom are now 'Save Edit' and 'Cancel Edit'.

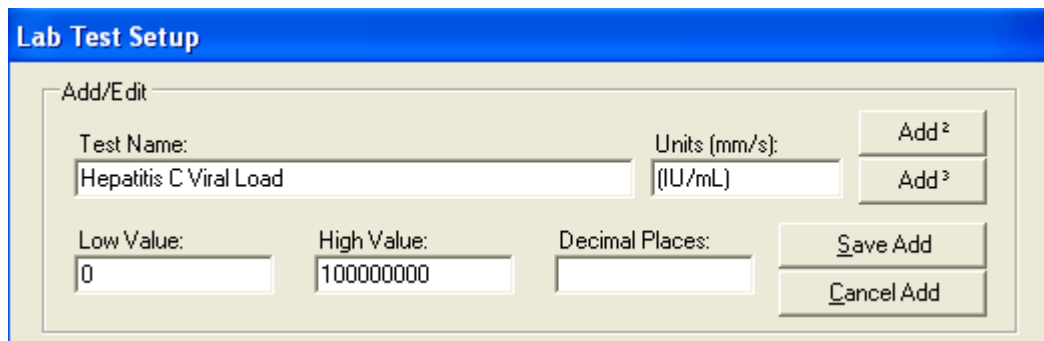
You’ll see that the low and high value are available for modification. You may have a disproportionate number of clients with high (over 1200) CD4 counts. You can modify the high value to a greater number to prevent the popup warning that CAREWare will generate if you exceed the listed value:



5. Enter a higher value and click **Save Edit**.

Adding Labs

1. From the **Lab Test Setup** window, click **Add**.
2. Enter the name, units of measurement and high/low values for the test. Use the **Add²** or **Add³** buttons to add a superscripted 2 or 3 within your units of measurement definition, if necessary.

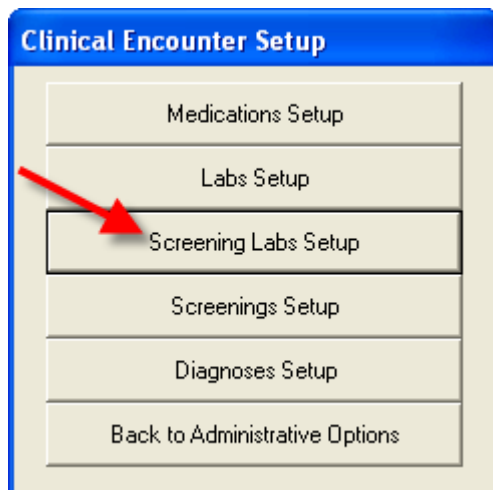
A dialog box titled "Lab Test Setup" with a close button in the top right corner. The text "Add/Edit" is displayed above the input fields. The form contains the following fields and buttons:

- Test Name: Hepatitis C Viral Load
- Units (mm/s): (IU/mL)
- Low Value: 0
- High Value: 100000000
- Decimal Places: (empty)
- Buttons: Add², Add³, Save Add, Cancel Add

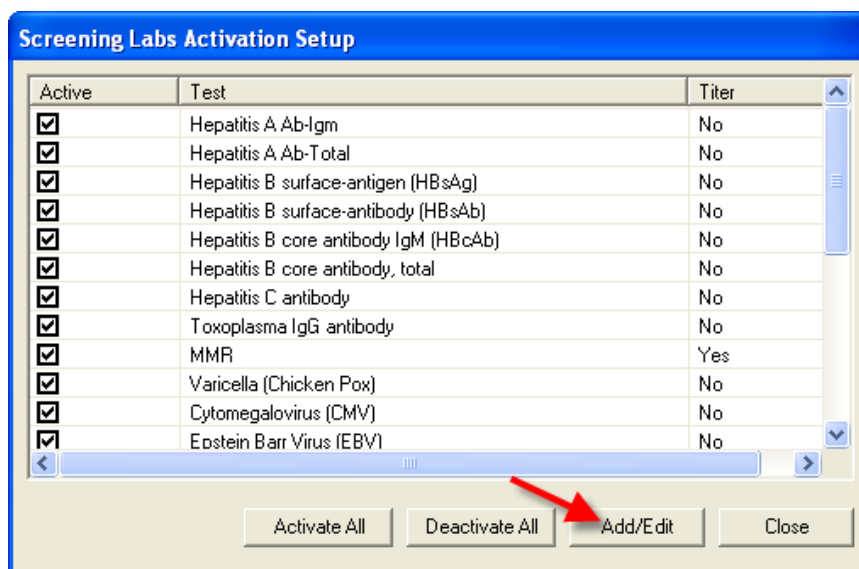
3. Click **Save Add** when done.

Modifying and Adding Screening labs

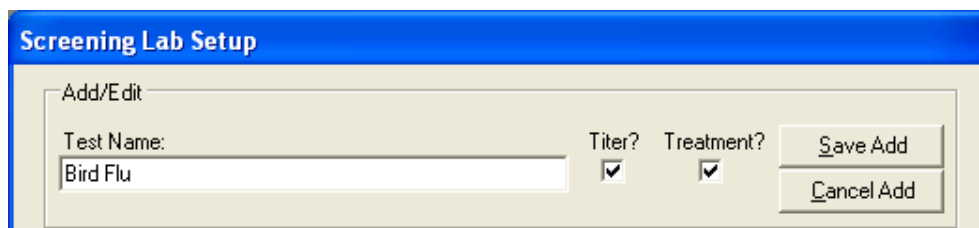
1. From the **Administrative Options** button, click the **Clinical Encounter Setup** button and then click **Screening Labs Setup**.



2. Use the check boxes to activate or deactivate a screening lab, or the **Activate All** or **Deactivate All** buttons.
3. Select the **Add/Edit** button to add or edit a screening lab. Preinstalled, HRSA-defined screening labs cannot be modified.

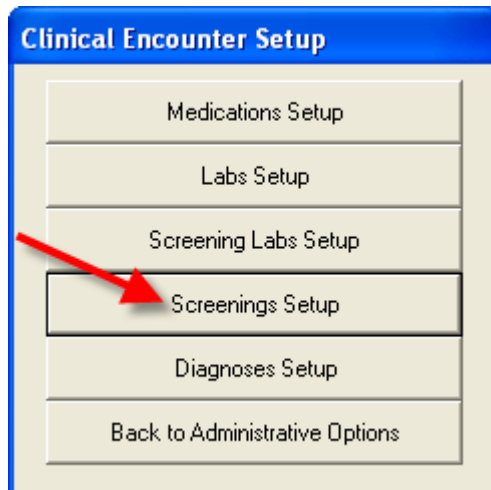


4. Enter the name of the test, and use the check boxes to indicate whether a titer needs to be entered, and whether to activate the Treatment Yes/No option.

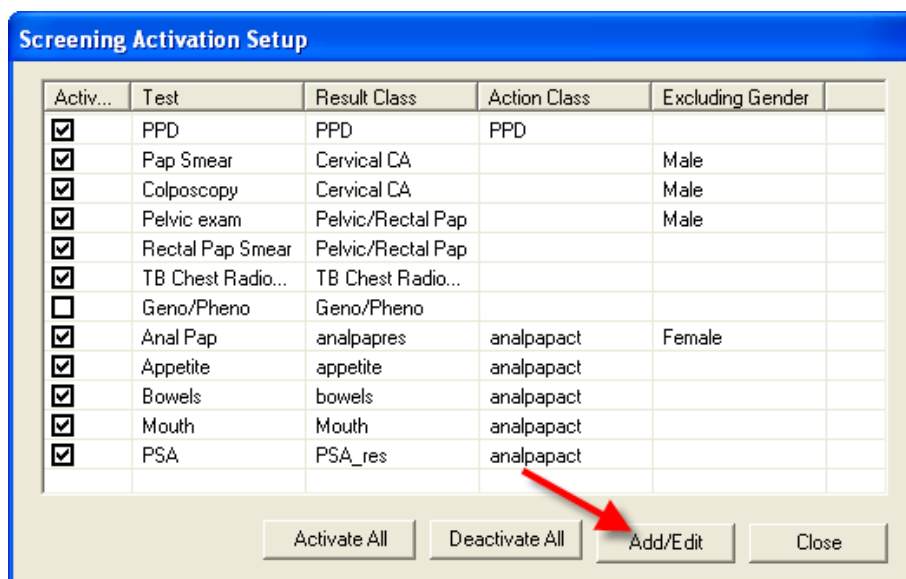


Modifying and Adding Screenings

1. From the **Administrative Options** button, click the **Clinical Encounter Setup** button and then click **Screenings Setup**.



2. Use the check boxes to activate or deactivate a screening lab, or the **Activate All** or **Deactivate All** buttons.
3. Select the **Add/Edit** button to make changes.



As with labs and screening labs, there are some screenings that are HRSA-defined and cannot be edited. These appear with "No" in the Editable column on the screen below. You can edit any editable screening (including any you've created yourself) or add a new screening.

4. Click **Add** to create a new screening.

Screening Setup

Add/Edit

Test Name: Result Class: Add Edit

Action Class: Excluding Gender: Save Cancel

Test	Result Class	Action Class	Excluding Gender	Editable
PPD	PPD	PPD		No
Pap Smear	Cervical CA		Male	No
Colposcopy	Cervical CA		Male	No
Pelvic exam	Pelvic/Rectal Pap		Male	No
Rectal Pap Smear	Pelvic/Rectal Pap			Yes
TB Chest Radiograph	TB Chest Radiogr...			No
Geno/Pheno	Geno/Pheno			Yes
Anal Pap	analpapres	analpapact	Female	Yes
Appetite	appetite	analpapact		Yes
Bowels	bowels	analpapact		Yes
Mouth	Mouth	analpapact		Yes
PSA	PSA_res	analpapact		Yes

Add Edit Delete Close

5. Enter the Test Name. In this case, we’re going to add a mental health screening.

Screening Setup

Add/Edit

Test Name: Result Class: Add Edit

Action Class: Excluding Gender: Save Add Cancel Add

You’ll need to select a **Result Class** and **Action Class**, or create new ones. A “Result Class” allows you to create a drop down list of possible results for a screening, and an “Action Class” allows you to create a drop down list of possible actions taken due to a specific result. For a mental health screening, we’ll create new classes.

6. Click **Add** next to **Result Class**.
7. Enter a name for the Result Class. A mental health screening will require its own class, so we’ll just name it “Mental health.”

Result Setup

Result Class:
Mental health

Results

Result Name: Result Code: Save
Cancel

Result Name	Result Code
Bipolar	002
Depression	001
Schizophrenia	003

Add Edit Delete

Delete Class Close

8. Click **Add** to enter **Result Name** and **Result Code** for each outcome. The result code is “necessary but not important,” i.e. the system uses it to track the result name, but it won’t be used in data entry. Codes like 001, 002, etc. are best.
9. Click **Close** when finished.
10. Click **Add** next to the **Action Class**.

Screening Setup

Add/Edit

Test Name: Mental Health Screening Result Class: Mental health Add Edit

Action Class: Add Edit Excluding Gender: Save Add
Cancel Add

11. Perform the same steps above to create the actions that can be taken based on the result.

Action Setup

Action Class:
Mental health

Actions

Action Name: Action Code:

Action Name	Action Code
Referred to care	001
Hospitalized	002
Counseled during visit	003

12. Click **Close** when done.
13. Use the **Excluding Gender** box to define a test as appropriate or inappropriate for one gender or another (i.e., Pap Smear excludes males). This prevents data entry errors where a pap smear might accidentally be entered into a male client’s record.

Screening Setup

Add/Edit

Test Name: Result Class:

Action Class: Excluding Gender:

Male
Female
Transgender
Refused to Report
Unknown

Test	Result Class	Action Class	Editable
PPD	PPD	PPD	No
Pap Smear	Cervical CA		No

14. Click **Save Add** to complete the screening addition.