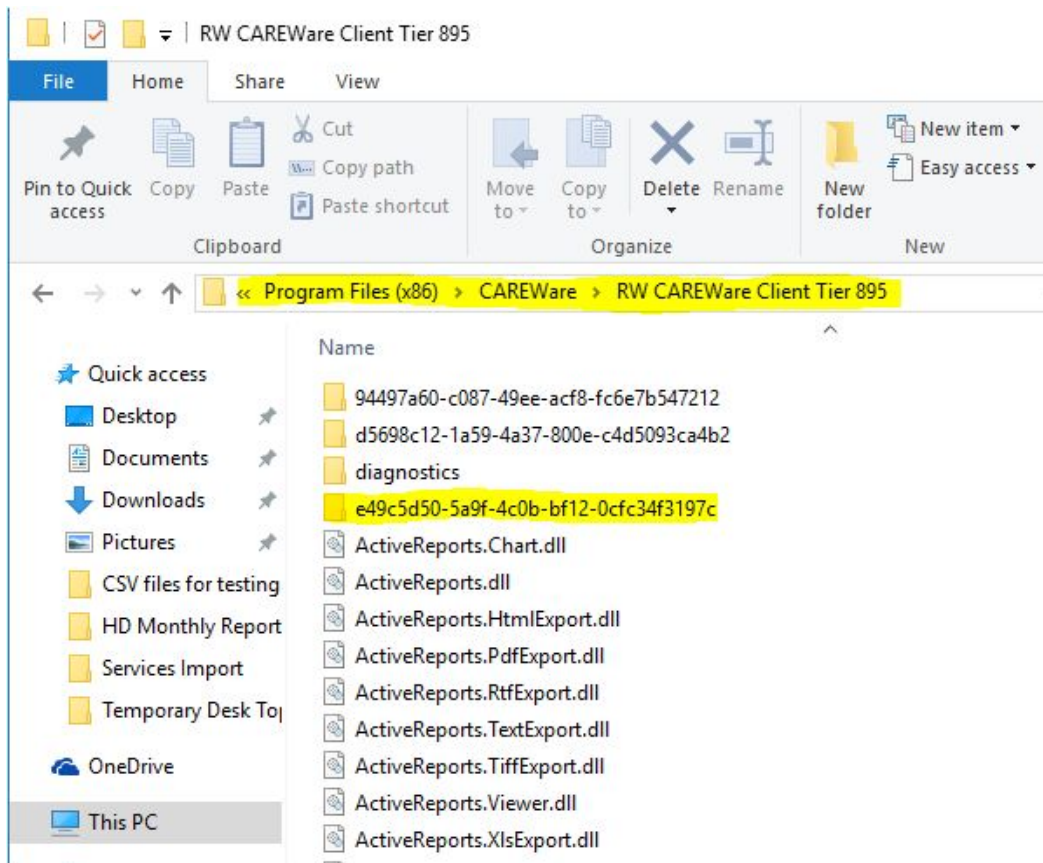


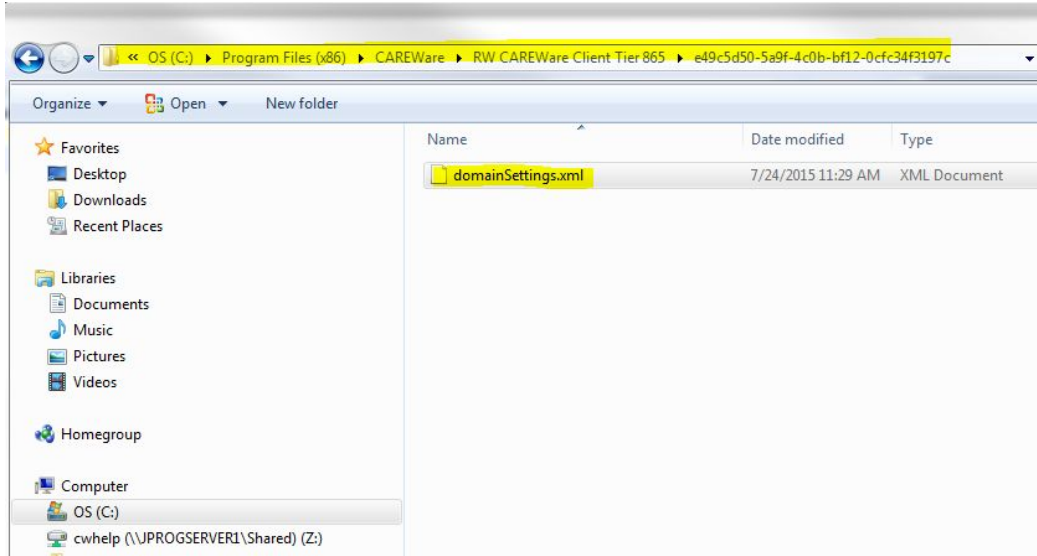
If the *Find Client* results screen shows *Label 1* instead of a list of clients, there may be an issue with a setting for that domain. A setting *searchResultsSort* needs to be reset to zero in the domain settings for the provider domain experiencing this issue.

1. Go to C:\Program Files (x86)\CAREWare\RW CAREWare Client Tier.
2. Double click one of the folders with a guid. Each folder is named using the primary key for each domain.



3. Right click the *domainSettings.xml* file.

4. Click *Edit*. (The file may need to be opened with a selected program using *Open With*.)



5. Press *Control-F*.
6. In the search field type *searchResultsSort*.
7. Click *Find Next*.
8. Scroll down a little to see the value shown in the image below.
9. Change the value to zero.
10. Save the file.
11. Log into CAREWare.

This may have to be done with several provider domain settings by repeating these steps for each folder with a domain settings file.

